



FYZICAL[®]

Therapy & Balance Centers

Notice of 24-Hour Cancellation / No-Show Policy

We at FYZICAL[®] are committed to providing you an elite level of service. Following the recommended plan of care set by your practitioner and attending your scheduled appointments is essential for you to be able to feel better and function at an optimal level.

As a courtesy, FYZICAL[®] provides appointment reminders in the form of a phone call or text message. This is not a guarantee and in the event you do not receive a reminder, you are ultimately responsible for your attendance.

FYZICAL[®] requires clients to provide a 24-hour notice for appointment cancellation. This allows other clients needing our services to be scheduled for that appointment time. It also makes it possible to reschedule your appointment more efficiently.

To cancel an appointment, please call (315) 291-7042. If a 24-hour notice is not provided, or if you fail to show for your appointment, a \$25 charge will be posted to your account.

The \$25 charge is not reimbursed by insurance or workers' compensation.

By signing below, you acknowledge that you have read and understand the above policy and agree to comply.

Client Name (Please Print)

Client signature

Date
